



Full-Track

Product Warranty



Full-Track
We'll put you right on track!!

FULL-TRACK CO., LTD.

PRODUCT WARRANTY

Respected Clients:

Thank you for your purchase of products from Full-Track Co., Ltd (Full-Track). In order to protect your legal rights and to avoid any future misunderstanding of our after-sale services and product warranties, Full-Track hereby warrants our products under the following terms and conditions:

Terms and Conditions

Full-Track warrants all their products to be free from any materials and craftsmanship defects under normal and proper use without any abuse or unauthorized repairs. Within the warranty period, any part or parts to be claimed defective will be replaced or repaired free of any charge after inspection and approval by Full-Track. Under such circumstances. Full-Track's sole obligation under this warranty is limited to the replacement or repair at its designated facility. However, any engine warranty will be subjected to the engine manufacturer's terms.

2. One Year Limited Warranty

For All Parts Of The Walk-Behind Trowel Machine (FT-432; FT-436; & FT-448)

This warranty will cover a period of 1 year from the date of purchase against any defects or imperfection of materials or workmanship of this machine **PROVIDED THAT:**

- 2.1 The product under warranty has been operated and maintained regularly in accordance with the operating and maintenance manual.
- 2.2 The product is not damaged by any accident, abuse or misuse.
- 2.3 The product has not been tampered with or repaired by any unauthorized person.

3. Three-Year Limited Warranty

For Walk-Behind Trowel Machine Gear Box Unit (FT-432; FT-436; & FT-448)

This warranty will only apply if the gearbox oil has been maintained and changed regularly according to the schedule in the maintenance manual. Any damage caused by any of the following conditions renders this warranty null and void.

- 3.1 Any damage as a result of running the gear box with low or no gear box oil. It is the owners responsibility to immediately report to Full-Track if the gear box has any leaking.
- 3.2 Gear box oil that does not meet the oil specifications as indicated.
- 3.3 Running the gear box at a speed more than 200 RPM blade revolution.

(This may vary based on the engine option.)

3. Five-Year Limited Warranty

For Spider Unit of the Walk-Behind Trowel Machine (FT-432; FT-436; & FT-448)

This warranty will only apply if the spider hub has been fully lubricated each time prior to any operation.

Any damage caused by following conditions will not covered by this warranty:

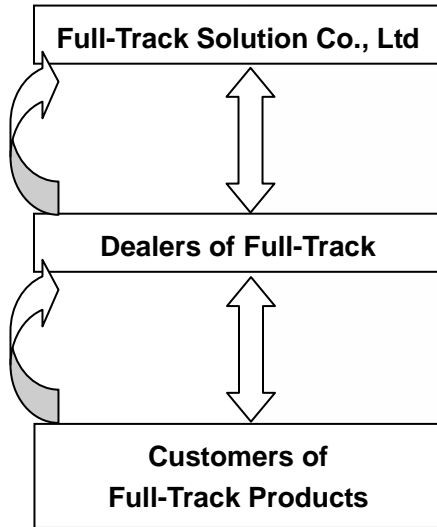
- 1.1 Spider Arm and hub are worn out due to lack of lubricant.
- 1.2 Trowel machine has been dropped.
- 1.3 Any kind of bending, beating, or striking on the hub or arms.
- 1.4 Hitting any obstructions while trowel is in operation.
- 1.5 Using any adaptors and/or blades other than Full-Track OEM manufactured.
- 1.6 Using any parts, bolts, or pieces that are not Full-Track O.E.M. parts.

Take the Advantaged Price when Replacing with any of the Accessories of the Trowel Machine.

Engine/Motor manufacturers are responsible for engine/motor warranties.

**It is owner's responsibility to pay freight or transportation on top of Insurance cost for machines to be repaired and/or for warranty claimed.

WARRANTY INSTRUCTIONS



** Full-Track Will not honor any warranties without formal Serial Number or registration card.

	RESPONSIBILITIES
FULL-TRACK	1. Give limited warranty to Products. 2. Afford any warranty replacement or repair costs under the above mentioned conditions.
DEALERS	1. Fill in the Registration Card with Date of Purchase, the Serial Num, etc. And send the card (for dealer) back to Full-Track. 2. Confirm the information of the sold-products on our website within one month. 3. Any parts to be claimed for warranty must be reported to Full-Track within 15 days from the date the part or parts were claimed to be defective.
CLIENTS	1. Keep the registration card (for client) as a voucher of warrant period. 2. Send the faulty products back to the dealer within the applicable warranty period for further examining.

ATTENTION

Full-Track declares again that all of our products have a serial number, maintenance manual, and registration form for the original purchaser. Each part of the product has been given a clear indication of applicable warranty period.

This warranty does not apply to any products without normal serial numbers, approved date of purchase, and /or without registration on website or proof of mailing registration. It is the owner's responsibility to ask the dealer to complete the warranty form of the purchased products. It is a crucial step to gain the proper rights that the dealer register on the Full-Track Website send back the form to us. Any parts to be claimed under warranty must be reported to Full-Track within 15 days from the date the part or parts were claimed to be defective. We will respond within 90 days of receipt of your claim.

Warranties with respect to products, components, and accessories which are not OEM products of Full-Track are excluded. Unless there is a specific explanation in the product's warranty, Full-Track does not take any responsibility for damage caused during any kind of transportation or shipping.

The Warranty above also represents the acceptance and position of all Full-Track's dealer. Any other warranties are null and void.

FULL-TRACK SOLUTION CO., LTD

May 2007



Full-Track
We'll put you right on track!!

WARRANTY REGISTRATION CARD (For Clients)

Client's Name			
Email Address			
Contact Telephone		Fax	
City		State/Zip	
Machine Model		Quantity	
Serial No.			
Engine Model			
Date of Purchase			
Dealer's Name			

SIGNATURE: _____

DATE: _____



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WARRANTY REGISTRATION CARD (For Dealers)

Dealer's Name			
Email Address			
Contact Telephone		Fax	
City		State/Zip	
Dealer's Name			
Machine Model		Quantity	
Serial No.			
Engine Model			
Date of Purchase			

SIGNATURE: _____

DATE: _____

For further information, please visit our website at:

<http://www.full-track.com>

<http://www.full-track.com.cn>

Or contact via e-mail:

info@full-track.com

info@full-track.com.cn

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WE'LL PUT YOU RIGHT ON TRACK!!!